2018 Impact Report

Our mission at work.

Building Strong Communities with CARE

Hoyleton Youth & Family Services
TO ENABLE ALL PEOPLE, YOUNG AND OLD ALIKE, TO REALIZE THE WHOLENESS OF LIFE THAT GOD INTENDS.
In today’s world of social services, agencies like Hoyleton have to be skilled and compassionate to address the diverse, complex needs of youth and families. The stories to the right are just a few from 2018 and represent the types of support youth and families receive from Hoyleton when they need it most.

This past year was one of significant progress on many fronts – programming, outcomes, financial stability, and positioning the agency for continued impact and growth well into the future. In each of the four core strategic initiatives of our current strategic plan, Hoyleton made great strides:

- The agency strengthened its core services to best meet the needs of the youth and families the agency serves – Care in the Community is just one example of a program area of success with the addition of skilled team members and new partnerships;
- Creating next generation services and adapting to changes in funding streams is represented in Counseling Care services – for the first time in Hoyleton’s almost 125-year history, the agency now has the opportunity for new revenue sources through offering these services through partners to the general public;
- Hoyleton’s focus on employee well-being, talent and leadership readiness has grown through the agency’s Leadership Institute that trains team members for future leadership roles. And we are pleased to share that every one of Hoyleton’s team members has completed some level of CARE training – a trauma-informed practice model with its roots at Cornell University and based on six core principles to create better outcomes for success;
- Finally, Hoyleton is implementing data-driven decision making and quality improvements across every facet of its operations. Most notably is the use of data to direct Hoyleton’s recent successes in building awareness and understanding of its mission among key stakeholder audiences through an orchestrated marketing initiative.

On behalf of the Board of Directors, thank you for helping make Hoyleton’s impact so meaningful to nearly 3,000 youth and families in southern Illinois. We have accomplished a great deal; but we have much more to do and trust you will continue along with us on our journey to building stronger communities with care.
REFLECTIONS ON 2018
Perspectives from the CEO and Chairman of the Board

Hoyleton Youth & Family Services had an extraordinary year in 2018. Guided by our strategic plan, we continue to make progress in providing support to youth and families throughout 55 counties in southern Illinois and continue to be one of the largest youth-servicing agencies in the entire state. We are fully immersed in the implementation of Cornell University’s CARE trauma-informed practice model. Hoyleton is just one of 50 agencies in the US selected to partner with Cornell. This past year nearly every one of our over 150 team members have started, continued or completed training in the CARE model – a model driven by reflection and self-awareness by both our team members and the youth and families we serve.

2018 was also a year of expansion for our programs. Our Counseling Care Services for individuals, groups, couples, school districts and communities continue to expand and made available through new partnerships. Care in the Community services remains a viable resource with growth in the Mental Health First Aid program. Hoyleton’s Therapeutic Residential Care’s three campuses provide safe, secure environments where young people can begin their journey toward independence. Foster and Adoptive Care continues to serve an important role in connecting and training foster and adoptive parents with youth in need of their forever homes. We introduced a new program area, Emerging Adults Care, that provides the life skills programs that lead to independent living for young adults who age out of foster care. Finally, Puentes de Esperanza has earned a reputation as a primary resource provider for the limited English-speaking population in our region.

You can learn more about each of these programs and the impact they’re having in our region as you read through this report.

To everyone that makes our work possible, thank you for helping Hoyleton change lives daily.

Chris L. Cox
President and CEO
2018 IMPACT: 
BY THE NUMBERS

5,976
hours of family visitation that occurred in the Residential Program

3,425
hours of training by employees

3,192
Christmas gifts received for 506 clients

938
years of Hoyleton’s current staff experience

INDIVIDUALS SERVED BY PROGRAM

<table>
<thead>
<tr>
<th>Program</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Care</td>
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<tr>
<td>Foster Care</td>
<td>317</td>
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<td>Transitional Programs</td>
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<tr>
<td>Independent Living</td>
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<td>New Life Parenting</td>
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<td>Community Counseling</td>
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<tr>
<td>Puentes</td>
<td>438</td>
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<tr>
<td>Human Trafficking – Direct Service</td>
<td>2</td>
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<tr>
<td>Prevention Youth</td>
<td>1154</td>
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<tr>
<td>Prevention Community Education (Mental Health First Aid and Human Trafficking)</td>
<td>945</td>
</tr>
<tr>
<td><strong>TOTAL (May be duplications between programs)</strong></td>
<td><strong>3,104</strong></td>
</tr>
</tbody>
</table>

*also noteworthy in FY 18 we served our first two Human Trafficking clients (direct service with the victims).
Judge Hylla says that Adoption Day in Madison County is a team effort. While it happens on a single day, planning begins months earlier and include many people. On Adoption Day in Madison County, six judges volunteer their time to oversee the adoptions; nearly three-dozen other volunteers including attorneys, guardian ad-litems, social workers – even entertainers for the 300 - 400 families and kids in attendance – participate to move the adoption process along and make the day a celebration.

“Of my ten nieces and nephews, four of them are adopted,” said Judge Hylla. “Madison County’s Adoption Day promotes awareness of the many children waiting to be adopted – and the opportunity for individuals and families to welcome a child into their homes. The Day is also an opportunity to celebrate all the adoptions that happen on Adoption Day – and to celebrate adopted children and families from years past.”

In Illinois, there is a three-year wait for most in foster care before being adopted – one of the longest in the US. Thankfully, there are heroes like Donna who work to provide loving, stable forever homes again, and again, and again.
“Fostering is a great way for adults to work with kids - to help them grow and learn to become whatever they want. For me, fostering leads to adopting kids to help them have a stable forever home.” - Donna Brazille
HOYLETON PROGRAMS
CHANGING LIVES DAILY

HOYLETON THERAPEUTIC RESIDENTIAL CARE
Safe, secure places where youth feel right at home

At the Hoyleton campus, youth ages 9-to-21 years old live in one of five cottages based on their function level and ability. These youth receive individual therapy to promote healing while attending school, either on campus, or in the community, to learn and gain life skills. Schippel House in Salem is a residential community for youth ages 9-to-21 with severe intellectual disabilities. Many of these youth attend local public schools while having access to skilled and compassionate care from Hoyleton staff.

HOYLETON EMERGING ADULTS CARE
Life skills programs that lead to independent living for young adults

Helping a youth grow to live independently requires the support of many in the community. Here’s a story of how someone in a community stepped up when a youth aged out of foster care:

When John, an active member in his local church, heard about Billy, he knew he had to help. Billy just aged out of foster care and was living independently in the same community where John went to church. Billy was doing great at living on his own and learning new life skills that would prepare him for what would come later in life. What Billy missed most was fishing. He fished all his life and was now ready to get back at it. When John heard about Billy’s love for fishing, he stepped right in – you see, John loved to fish, too.

On most Saturday mornings, John would stop by and take Billy fishing. The time John spent together proved to be beneficial for them both. For John, mentoring Billy provided him with an opportunity to pass on wisdom from one generation to the next. And for Billy, a mentor and friend who could help him chart the ups and downs of life.
Helping a youth move toward independent living requires the support of many, including individuals within the community. The story of John and Billy illustrates how the decision to serve the needs of others can leave a lasting impact.
"I’ve fostered many youth and have adopted three of them ranging in ages from 14 months to age 16. I couldn’t think of a more important responsibility for my life than being there for these kids. I encourage anyone with a heart to help, to explore becoming a foster or adoptive parent."

- Donna B., Belleville
Nichole and Leah share their love with youth needing a safe, stable home for a while or a lifetime. What started for this same-sex couple as serving as a foster home has turned into fostering and adoption. Just this past year, the couple adopted their second and third child.

“Every child should have a loving, safe place to call home,” said Nichole. “Even if it’s for a little while or a lifetime. Leah and I are happy to serve both roles. While we want every child we foster to find a path back to its bio-parent, sometimes that’s just not possible.”

HOYLETON COUNSELING CARE
Services for individuals, groups and couples, school districts and communities

Helping a youth grow to live independently requires the support of many – including many in the community. Here’s a story of how someone in a community stepped up when a youth aged out of foster care:

When John, an active member in his local church, heard about Billy, he knew he had to help. Billy just aged out of foster care and was living independently in the same community where John went to church. Billy was doing great at living on his own and learning new life skills that would prepare him for what would come later in life. What Billy missed most was fishing. He fished all his life and was now ready to get back at it. When John heard about Billy’s love for fishing, he stepped right in – you see, John loved to fish, too.

On most Saturday mornings, after Billy continued to grow and live independently, John would stop by and pick Billy up – and take him fishing. John helped Billy learn about living and Billy helped John learn about life. And it made an impact on both of their lives.

The Ryan and Lenny Hildebrand-Johnson Family
In a new partnership with the East Side Health District, the Fairmont City Library Center is the home for a new farmer’s market on the second and fourth Fridays between May and October. Hoyleton’s Puentes de Esperanza team makes it easy for the individuals and families it serves to purchase fresh food at the market by providing a $25 food voucher to be used at the market.

“This is a great way to help our clients gain access to affordable fruits and vegetables,” said Kristen Shinn, MSW who is the Director of Community Support Services, including Hoyleton’s Puentes de Esperanza program. “All the food sold at the market comes from local farms in the area. Not only does the market help the individuals and families buying the food, but also the farmers growing the food and foster the idea of a shared community.”

For National Prevention Week last May, Hoyleton’s Care in the Community team lead a “Dear Future Me” campaign. The campaign encouraged Okawville High School students to write about the positive impact not using alcohol would have on their futures. School leadership reported students were fully engaged in the program and look forward to expanding it to other schools and students in the upcoming year.

Hoyleton’s Care in the Community programs aid youth and adults by providing access to education and life skills that help them navigate their lives. These programs help youth dealing with substance abuse; work toward creating safe neighborhoods; provide both a preventative and support system for youth who have been trafficked; and help all ages learn how to respond to persons with mental health issues and direct them to helpful resources.

These community-based programs are available in Clinton, Washington, Madison and St. Clair counties, and are provided primarily in community and school settings.
The goal of the Care In The Community programs is to provide access to education and life skills that help youth navigate their lives.

In Madison, St. Clair and Clinton counties, the limited English-speaking population exceeds 18,000.
As we strive in planning to keep our budgeting revenues and expenses as closely correlated as possible, each year provides new opportunities to not only meet, but to exceed our goals and expectations as an organization. Hoyleton Youth and Family Services’ fiscal year operates from July 1, 2018 to June 30, 2019, under our Non-profit 501-C3 status, as stated by the following analysis.
86.7% of every dollar goes directly to our programs and services, with 13.3% spent on administrative costs. We are vigilant in our commitment to spend our dollars on programs that help the most needy in our communities.
HOYLETON HEROES:
SALUTING INDIVIDUALS AND FAMILIES THAT MAKE OUR WORK POSSIBLE

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$5,000+
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Christopher and Sandy Becker
Chance Beeler
Donald and Jean Bernhardt
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Rachelle Binnion
Janet Blair
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- Evangelical UCC, Highland
- St. Paul UCC, Freeburg
- St. Peter UCC, Red Bud

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- Bethel United Church of Christ, Cahokia
- Friedens UCC, Irvington
- Grantfork UCC, Highland
- Immanuel UCC, Mount Vernon, IN
- O Fallon UCC, O Fallon
- Salem United Church of Christ, Alhambra
- St. John UCC at Plum Hill, Nashville
- St. John UCC, Mascoutah
- St. Paul UCC, Belleville
- St. Paul UCC, Columbia
- St. Paul UCC, Lebanon
- St. Peter UCC, Okawville
- Zion UCC, Addieville

**Sustaining $500+**
- Bethany UCC at Tioga, Mendon
- Concordia UCC, Belleville
- Eden UCC, Edwardsville
- Friedens UCC, Marissa
- St. John UCC at Johannesburg
- St. Paul UCC, Carlinville
- St. Paul UCC German Township, Evansville, IN
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- United In Faith Church, Pana
- Zion UCC, Marion
- Zion United Church of Christ, New Baden

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- Friedens UCC, Troy
- Holy Ghost UCC at Darmstadt, Lenzburg
- Immanuel UCC at Hamel, Edwardsville
- Marine United Church of Christ
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HOYLETON HEROES:
SALUTING THE BUSINESSES AND GROUPS THAT MAKE OUR WORK POSSIBLE

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Absopure Water
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Assurance Agency, Ltd
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Balloons Over Marine
Bandy’s Pharmacy
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Bobby’s Frozen Custard
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Brand Preference Development Co.
Bretz Entertainment, LLC
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Ravanelli’s
Riechmann Bros. LLC
Rural King
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Scott Credit Union
Scott Spouses’ Club
Shubert Brothers Construction
Six Flags
Soup n Share Outreach Program
Spencer Fane Britt & Brown LLP
Spirit By Design
Super Blinds
Teen Parenting Service Network
The Thursday Quilters
Town and Country Bank
Trost Plastics
Upper Limits Rock Gym
Variety the Children’s Charity of St. Louis
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