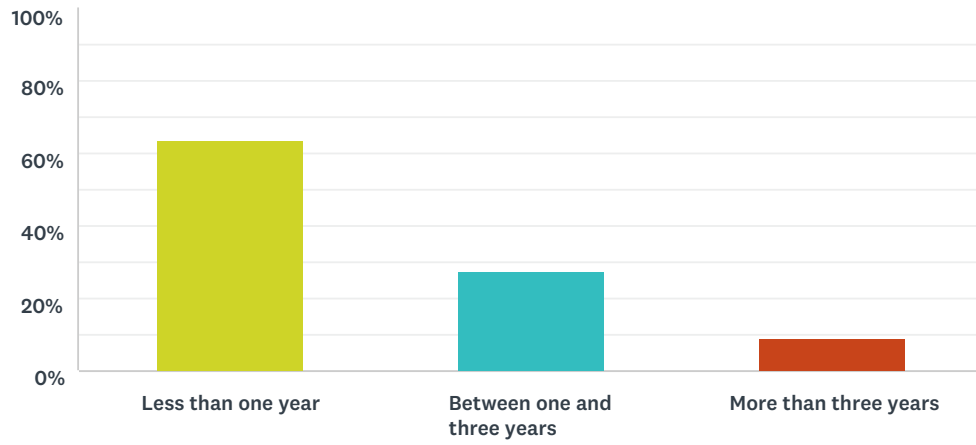


Q1 I have been receiving services from Hoyleton for...

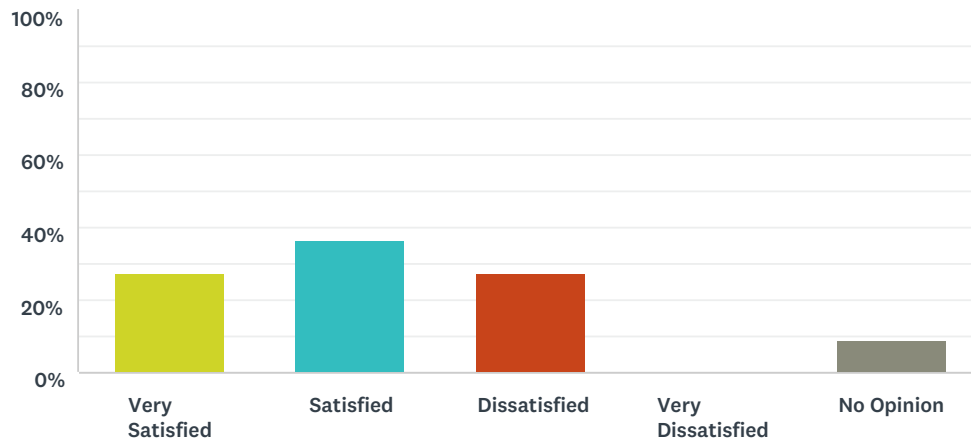
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than one year	63.64%	7
Between one and three years	27.27%	3
More than three years	9.09%	1
TOTAL		11

Q2 How satisfied are you with the respect and courtesy shown to you by staff?

Answered: 11 Skipped: 0

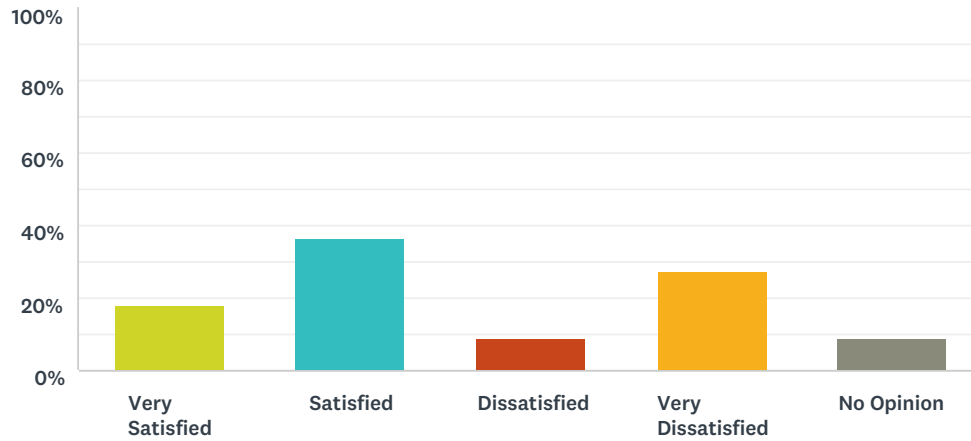


ANSWER CHOICES	RESPONSES	
Very Satisfied	27.27%	3
Satisfied	36.36%	4
Dissatisfied	27.27%	3
Very Dissatisfied	0.00%	0
No Opinion	9.09%	1
TOTAL		11

#	COMMENT -	DATE
	There are no responses.	

Q3 How satisfied are you with the timeliness of the response by staff to requests for service or answers to questions?

Answered: 11 Skipped: 0

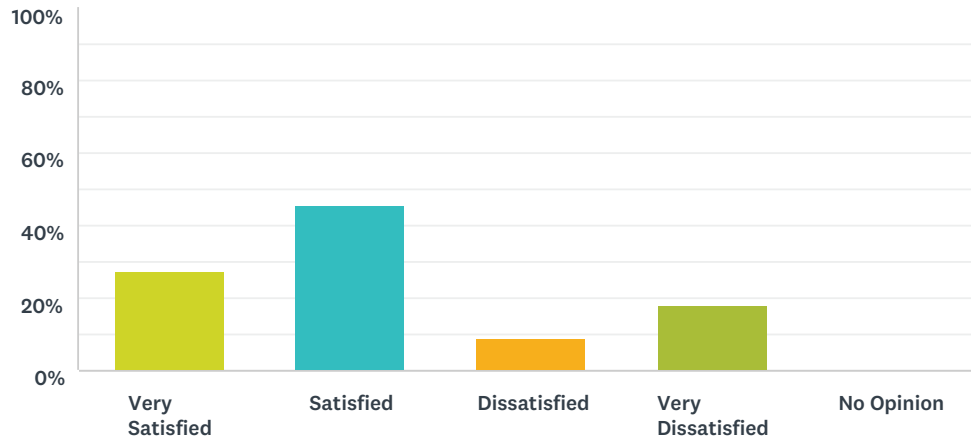


ANSWER CHOICES	RESPONSES	
Very Satisfied	18.18%	2
Satisfied	36.36%	4
Dissatisfied	9.09%	1
Very Dissatisfied	27.27%	3
No Opinion	9.09%	1
TOTAL		11

#	COMMENT -	DATE
	There are no responses.	

Q4 How satisfied are you with the knowledge, skill and professionalism of staff?

Answered: 11 Skipped: 0

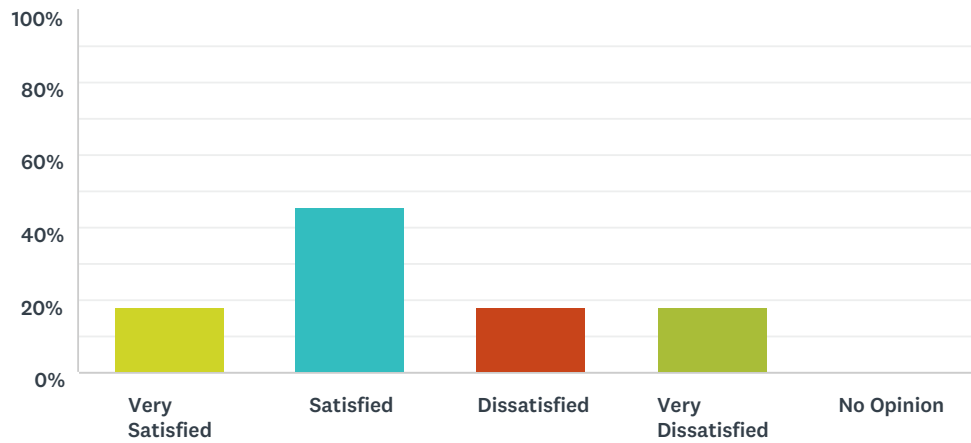


ANSWER CHOICES	RESPONSES
Very Satisfied	27.27% 3
Satisfied	45.45% 5
Dissatisfied	9.09% 1
Very Dissatisfied	18.18% 2
No Opinion	0.00% 0
TOTAL	11

#	COMMENT -	DATE
	There are no responses.	

Q5 How satisfied are you with the assistance you receive to achieve your service goals?

Answered: 11 Skipped: 0

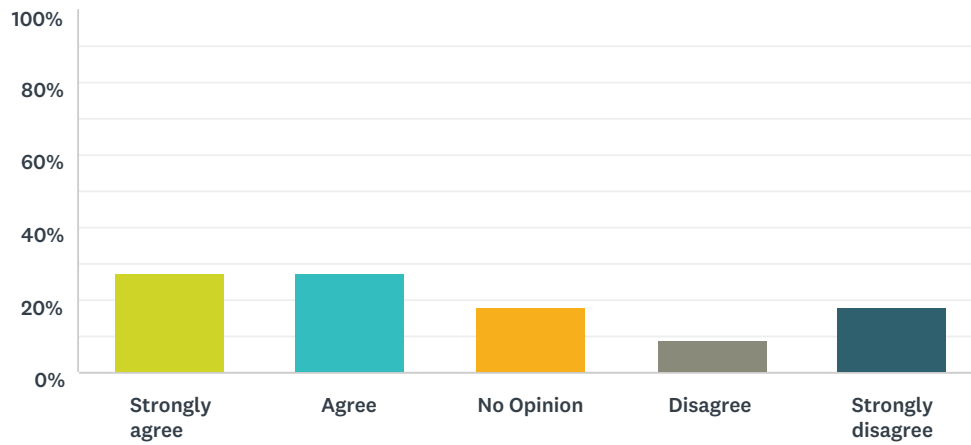


ANSWER CHOICES	RESPONSES	
Very Satisfied	18.18%	2
Satisfied	45.45%	5
Dissatisfied	18.18%	2
Very Dissatisfied	18.18%	2
No Opinion	0.00%	0
TOTAL		11

#	COMMENT -	DATE
	There are no responses.	

Q6 My Caseworker and I discuss changing services based on the changing needs of my family.

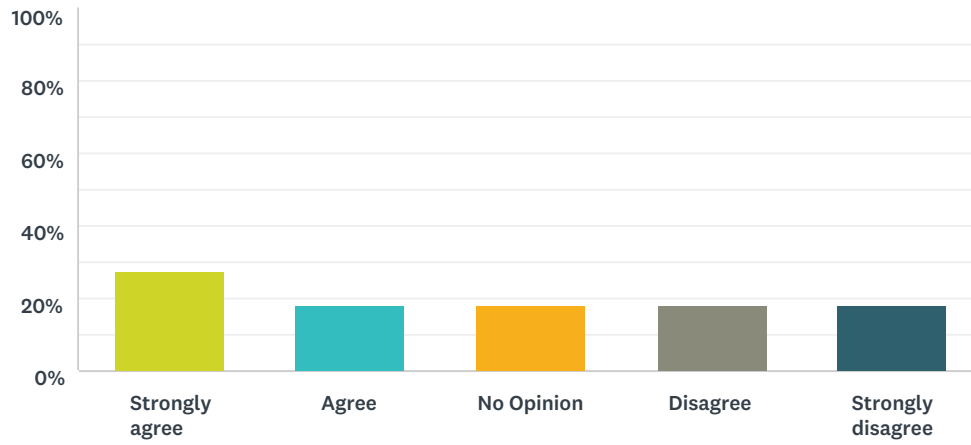
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	27.27%	3
Agree	27.27%	3
No Opinion	18.18%	2
Disagree	9.09%	1
Strongly disagree	18.18%	2
TOTAL		11

Q7 What I want and/or need is included in my service plans.

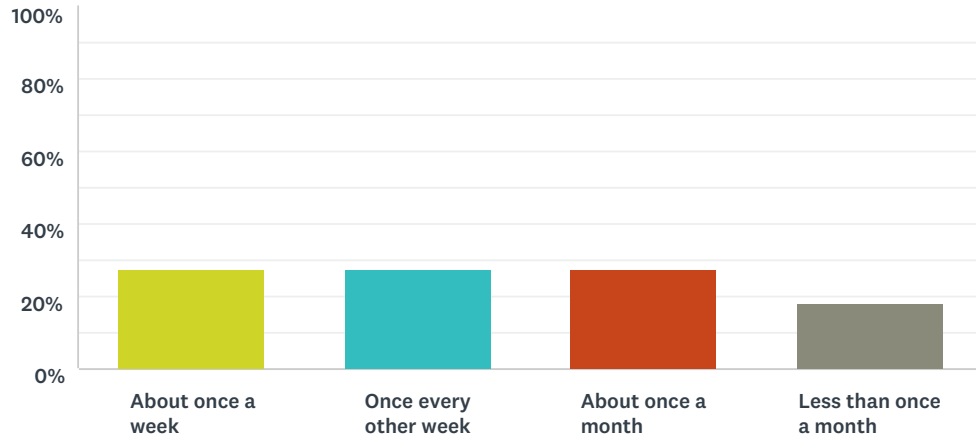
Answered: 11 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	27.27%	3
Agree	18.18%	2
No Opinion	18.18%	2
Disagree	18.18%	2
Strongly disagree	18.18%	2
TOTAL		11

Q8 My caseworker meets with me...

Answered: 11 Skipped: 0

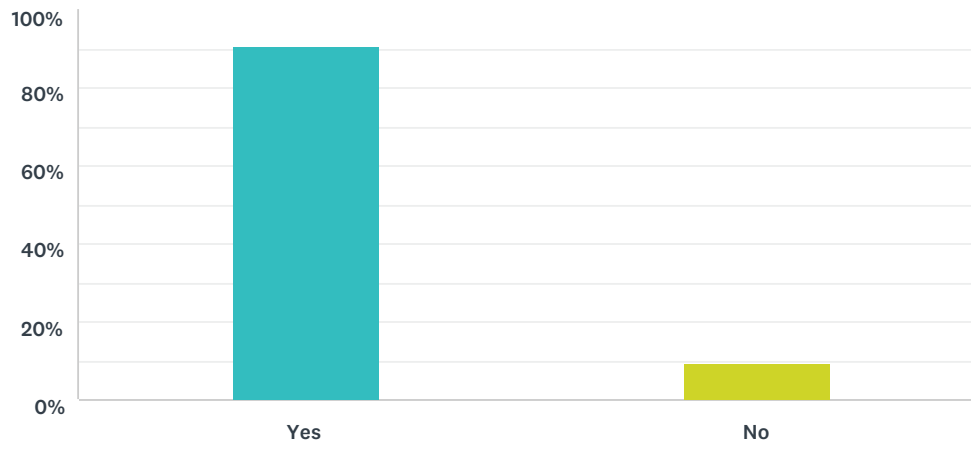


ANSWER CHOICES	RESPONSES
About once a week	27.27% 3
Once every other week	27.27% 3
About once a month	27.27% 3
Less than once a month	18.18% 2
TOTAL	11

#	COMMENT -	DATE
	There are no responses.	

Q9 I visit with my children according to the service agreement or court order?

Answered: 11 Skipped: 0

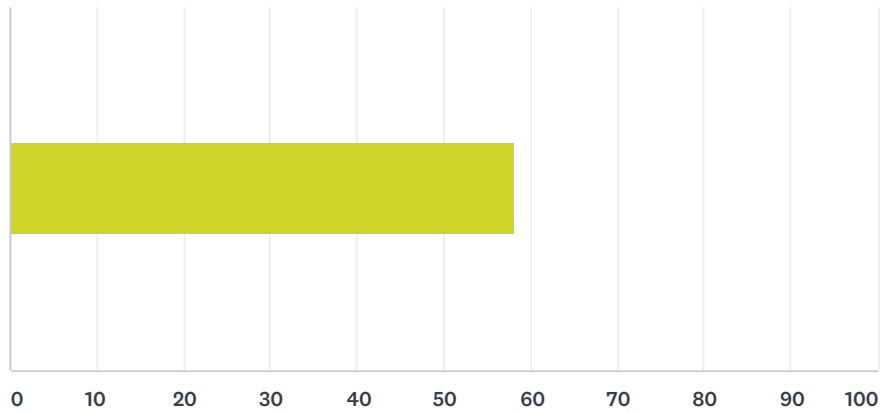


ANSWER CHOICES	RESPONSES	
Yes	90.91%	10
No	9.09%	1
TOTAL		11

#	COMMENT -	DATE
	There are no responses.	

Q10 Overall, how satisfied are you with the services provided?

Answered: 11 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	58	640	11
Total Respondents: 11			

#		DATE
1	0	6/24/2019 5:09 PM
2	80	6/24/2019 5:07 PM
3	90	6/24/2019 5:03 PM
4	0	6/11/2019 10:35 AM
5	100	5/21/2019 1:04 PM
6	90	5/21/2019 1:03 PM
7	10	5/21/2019 1:01 PM
8	100	5/21/2019 12:58 PM
9	70	5/21/2019 12:56 PM
10	50	5/21/2019 12:55 PM
11	50	5/21/2019 12:54 PM

Q11 Please share any additional comments (what you like best about the program, what we could do better, or other comments about our services).

Answered: 3 Skipped: 8

#	RESPONSES	DATE
1	Nothing is done in a timely manner.	6/24/2019 5:09 PM
2	The program is amazing! Although, it seems like I am at a stand still. I have been meeting at the office on a week to see my children for a year now. It seems like we are not moving forward in any way on bringing my children back home. When will the next step take place? I believe we are past this stage and need to move forward. I am very thankful for this program and the services provided. Thank you!	6/24/2019 5:07 PM
3	It's hard for me to make every visit because I have to work for other people at this time. Just to pay my bills. I'm trying to get all my court things done.	6/24/2019 5:03 PM