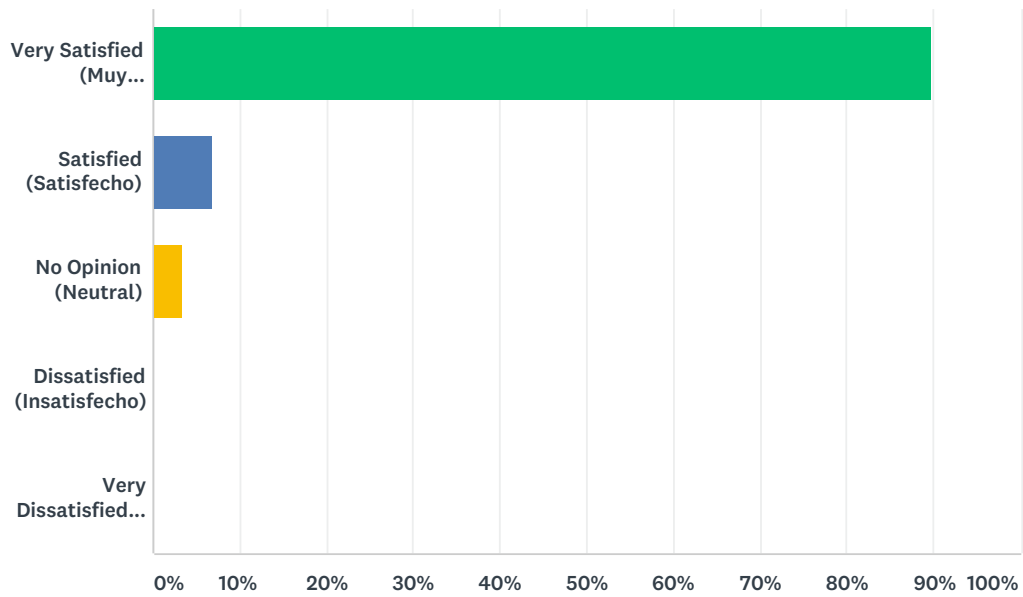


Q1 Overall, how satisfied are you with the services provided? (En general, está satisfecho usted con los servicios prestados?)

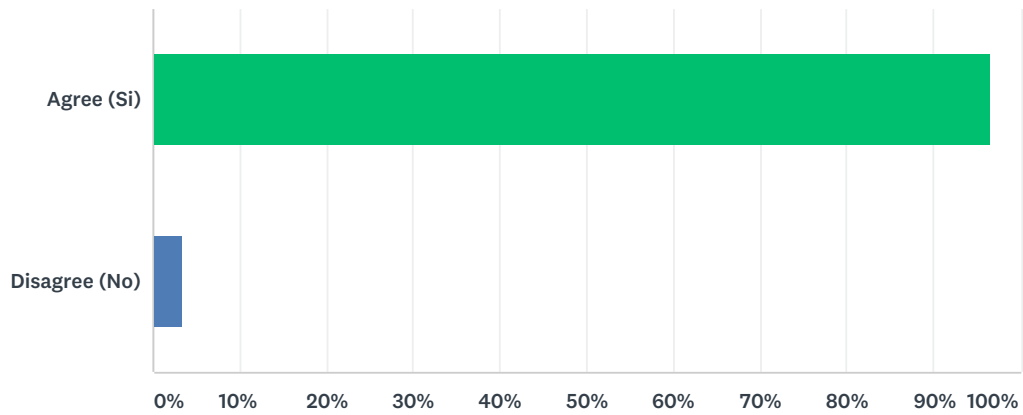
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very Satisfied (Muy satisfecho)	89.66%	26
Satisfied (Satisfecho)	6.90%	2
No Opinion (Neutral)	3.45%	1
Dissatisfied (Insatisfecho)	0.00%	0
Very Dissatisfied (Nuy insatisfecho)	0.00%	0
TOTAL		29

Q2 My life has a clear sense of purpose. (Tengo el claro el rumbo que quiero tomar en mi vida.)

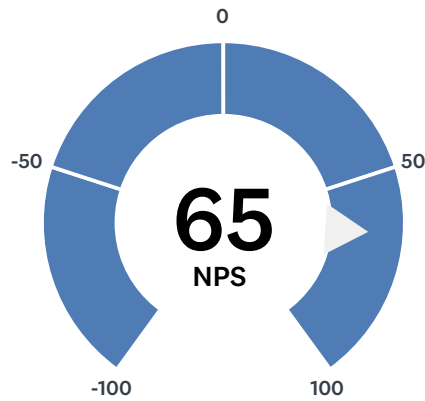
Answered: 29 Skipped: 0



ANSWER CHOICES	RESPONSES	
Agree (Si)	96.55%	28
Disagree (No)	3.45%	1
TOTAL		29

Q3 How likely is it that you would recommend Hoyleton Ministries to a friend or colleague?

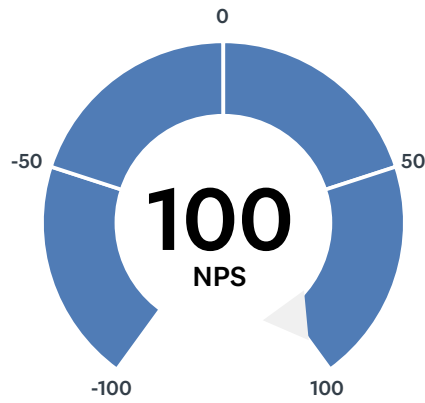
Answered: 20 Skipped: 9



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
5% 1	25% 5	70% 14	65

Q4 ¿Qué tan probable es que recomiendes Puentes de Esperanza a tus amigos o colegas?

Answered: 9 Skipped: 20



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
0	0	100%	100
0	0	9	

Q5 Please share any additional comments (what you like best about the program, what we could do better, or other comments about our services). Por favor, comparte algún comentario extra (que gustaría mejorar del programa, hay algo que podemos hacer mejor, otros comentarios sobre nuestros servicios?)

Answered: 22 Skipped: 7

#	RESPONSES	DATE
1	I want to be a police man	2/25/2019 1:45 PM
2	I like how I can share my feelings without being judged.	2/25/2019 1:42 PM
3	For me, all alright. Thank you.	2/18/2019 1:55 PM
4	Mindy is great. She relate with you and make you feel very comfortable.	2/18/2019 1:55 PM
5	I think it is a great program and I'm very thankful for it.	2/18/2019 1:53 PM
6	I like my therapist because he change my life a lot.	2/18/2019 1:52 PM
7	I love how caring my people are for me and how much time she invests into me.	2/18/2019 1:51 PM
8	Good support system	2/18/2019 1:49 PM
9	This program helps me get through life struggle. They tell me what I need to hear.	2/18/2019 1:48 PM
10	I like everything.	2/13/2019 3:21 PM
11	I like that I learned to communicate better.	2/11/2019 5:02 PM
12	All very well. Excellent	2/11/2019 5:01 PM
13	Thanks for all the help. Excellent Services.	2/11/2019 5:01 PM
14	Give many options to the program/ Excellent therapists	2/11/2019 5:00 PM
15	More Friday appointments	2/11/2019 4:59 PM
16	I like the flexibility in options where I can take therapy.	2/11/2019 4:58 PM
17	Using other life examples to (could not make out the rest of the comment)	2/11/2019 4:36 PM
18	I like to talk about my feelings.	2/11/2019 4:29 PM
19	I like to play. I like to talk about stuff to make me feel better.	2/11/2019 4:28 PM
20	He was teaching me how to control my anger.	2/11/2019 4:27 PM
21	Consistent, Reliable, & Extremely Helpful Wouldn't be able to be this far without Tammy	2/11/2019 4:25 PM
22	Maybe possibly additional visits in a week	2/11/2019 4:22 PM

Q6 Who is your primary therapist? (¿Quién es tu terapeuta principal?)

Answered: 29 Skipped: 0

#	RESPONSES	DATE
1	Tracy Hermanson	2/25/2019 1:46 PM
2	Nadiyah Sabrah	2/25/2019 1:45 PM
3	Nadiyah Sabrah	2/25/2019 1:45 PM
4	Nadiyah Sabrah	2/25/2019 1:44 PM
5	Nadiyah Sabrah	2/25/2019 1:43 PM
6	Nadiyah Sabrah	2/25/2019 1:43 PM
7	Mindy Coleman	2/25/2019 1:42 PM
8	Federico	2/18/2019 1:55 PM
9	Mindy Coleman	2/18/2019 1:55 PM
10	Mindy Coleman	2/18/2019 1:53 PM
11	Federico Parola	2/18/2019 1:52 PM
12	Mindy Coleman	2/18/2019 1:51 PM
13	Mindy Coleman	2/18/2019 1:49 PM
14	Ashley Duffie	2/18/2019 1:48 PM
15	Federico Parola	2/13/2019 3:21 PM
16	Federico	2/13/2019 3:21 PM
17	Federico Parola	2/11/2019 5:02 PM
18	Federico Parola	2/11/2019 5:01 PM
19	Federico Parola	2/11/2019 5:01 PM
20	Federico Parola	2/11/2019 5:00 PM
21	Federico Parola	2/11/2019 4:59 PM
22	Federico Parola	2/11/2019 4:58 PM
23	Tammy Straeter	2/11/2019 4:36 PM
24	Ashley Duffie	2/11/2019 4:30 PM
25	Kaitlin Kent	2/11/2019 4:29 PM
26	Kaitlin Kent	2/11/2019 4:28 PM
27	Federico Parola	2/11/2019 4:27 PM
28	Tammy Straeter	2/11/2019 4:25 PM
29	Tammy Straeter	2/11/2019 4:22 PM