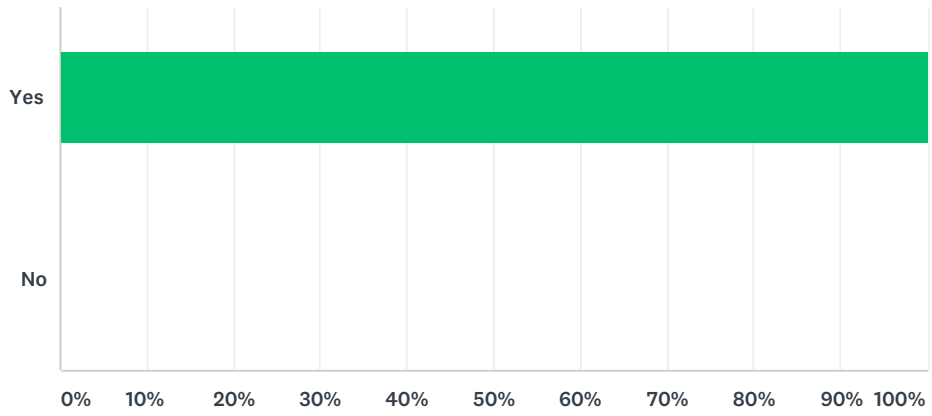


Q1 Did you receive the service you needed from Puentes to resolve the issue you had?

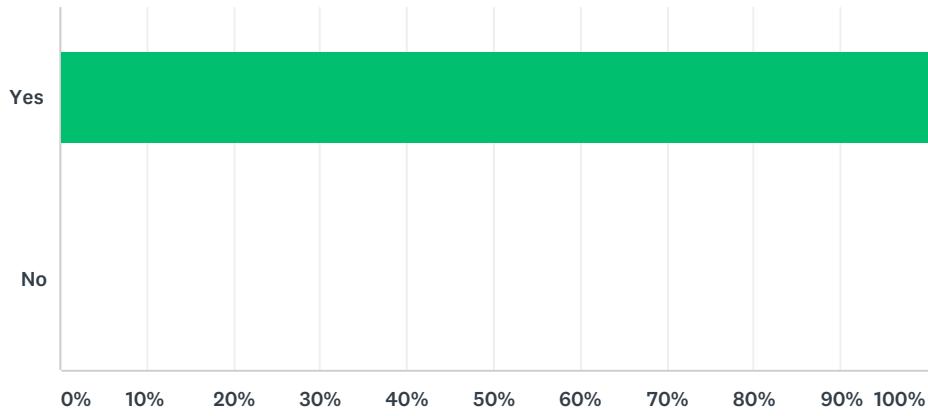
Answered: 25 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	25
No	0.00%	0
TOTAL		25

Q2 After the service from Puentes, do you feel better able to meet your, or your family's needs?

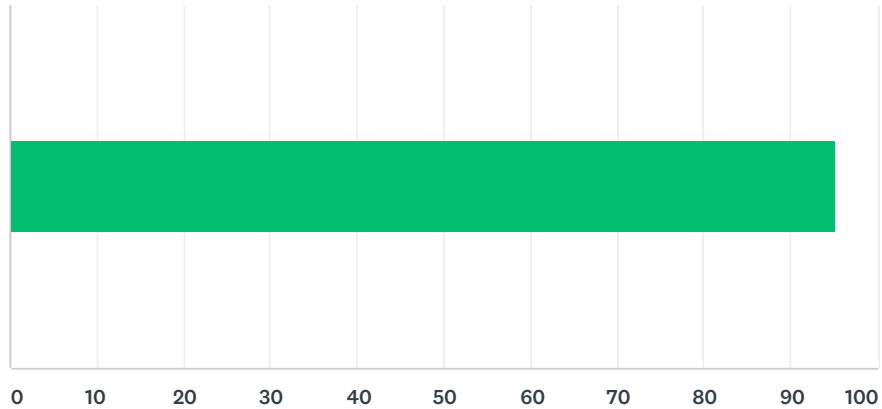
Answered: 25 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	25
No	0.00%	0
TOTAL		25

Q3 On a scale of 1 to 10, do you feel that your involvement with Puentes has helped you build trust in others?

Answered: 25 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	95	2,380	25
Total Respondents: 25			

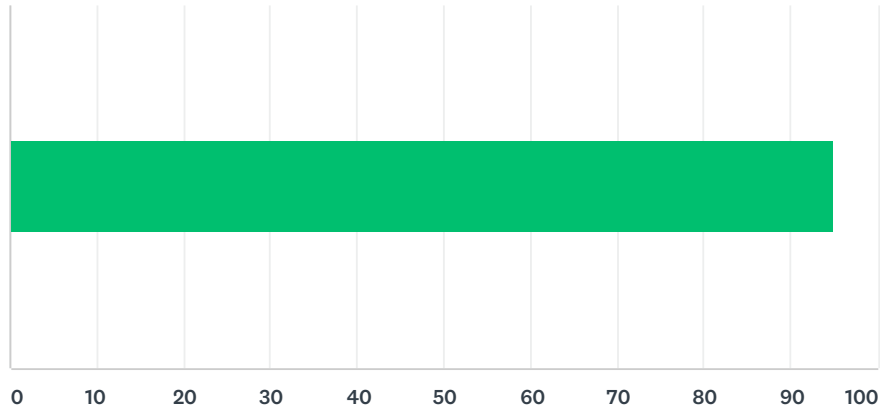
#		DATE
1	100	9/30/2019 6:59 AM
2	100	9/30/2019 6:58 AM
3	100	9/30/2019 6:57 AM
4	90	9/30/2019 6:55 AM
5	100	9/30/2019 6:55 AM
6	90	9/30/2019 6:53 AM
7	90	9/30/2019 6:51 AM
8	100	9/30/2019 6:51 AM
9	100	9/30/2019 6:50 AM
10	100	9/30/2019 6:49 AM
11	100	9/30/2019 6:48 AM
12	80	9/30/2019 6:48 AM
13	100	9/30/2019 6:46 AM
14	90	9/30/2019 6:46 AM
15	100	9/30/2019 6:45 AM
16	90	9/30/2019 6:44 AM
17	80	9/30/2019 6:44 AM
18	80	9/30/2019 6:42 AM
19	100	9/30/2019 6:40 AM
20	100	9/30/2019 6:39 AM
21	90	9/30/2019 6:38 AM

Puentes Survey

22	100	9/30/2019 6:37 AM
23	100	8/12/2019 6:41 AM
24	100	8/12/2019 6:40 AM
25	100	8/12/2019 6:38 AM

Q4 How likely is it that you would recommend Puentes to others?

Answered: 24 Skipped: 1



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	95	2,280	24
Total Respondents: 24			

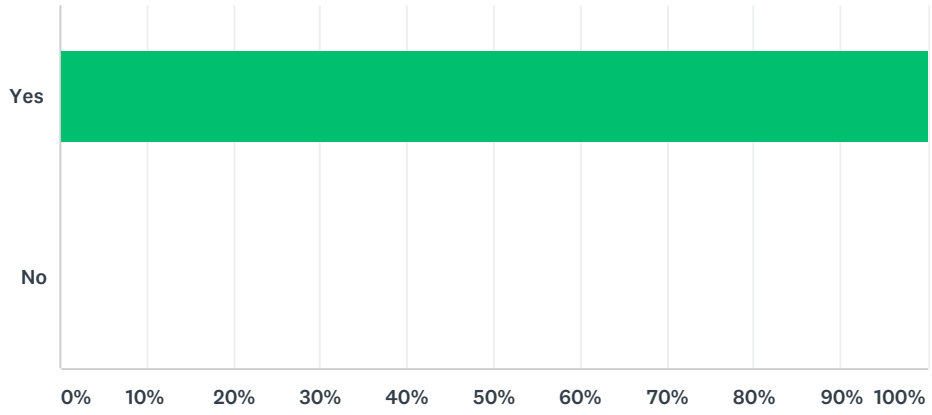
#		DATE
1	100	9/30/2019 6:59 AM
2	100	9/30/2019 6:58 AM
3	100	9/30/2019 6:57 AM
4	100	9/30/2019 6:55 AM
5	100	9/30/2019 6:55 AM
6	90	9/30/2019 6:53 AM
7	100	9/30/2019 6:51 AM
8	100	9/30/2019 6:51 AM
9	100	9/30/2019 6:50 AM
10	100	9/30/2019 6:49 AM
11	100	9/30/2019 6:48 AM
12	30	9/30/2019 6:48 AM
13	100	9/30/2019 6:46 AM
14	100	9/30/2019 6:46 AM
15	100	9/30/2019 6:45 AM
16	80	9/30/2019 6:44 AM
17	100	9/30/2019 6:44 AM
18	80	9/30/2019 6:42 AM
19	100	9/30/2019 6:40 AM
20	100	9/30/2019 6:38 AM
21	100	9/30/2019 6:37 AM
22	100	8/12/2019 6:41 AM

Puentes Survey

23	100	8/12/2019 6:40 AM
24	100	8/12/2019 6:38 AM

Q5 Do you feel that Puentes services are accessible?

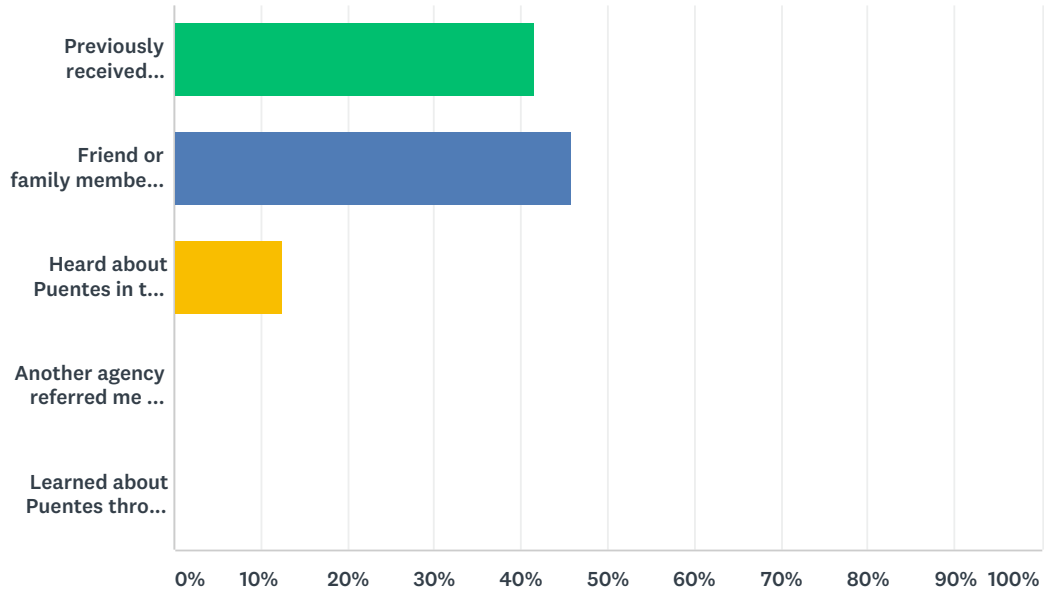
Answered: 24 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	24
No	0.00%	0
TOTAL		24

Q6 How did you hear about Puentes?

Answered: 24 Skipped: 1



ANSWER CHOICES	RESPONSES	
Previously received services from Puentes	41.67%	10
Friend or family member recommended	45.83%	11
Heard about Puentes in the community	12.50%	3
Another agency referred me to Puentes	0.00%	0
Learned about Puentes through Social Media / Internet	0.00%	0
TOTAL		24

Q7 Please share any additional comments (what you liked best about Puentes, what we could do better, or other comments about our services).

Answered: 15 Skipped: 10

#	RESPONSES	DATE
1	The service that interpreters provide.	9/30/2019 6:59 AM
2	Staff disposition	9/30/2019 6:58 AM
3	Excellent services	9/30/2019 6:53 AM
4	Very kind, Thank you!	9/30/2019 6:50 AM
5	All very well	9/30/2019 6:49 AM
6	I like the service with you.	9/30/2019 6:48 AM
7	Everything is efficient for me.	9/30/2019 6:44 AM
8	Your attention	9/30/2019 6:42 AM
9	Help very well	9/30/2019 6:40 AM
10	I like to encourage	9/30/2019 6:39 AM
11	All good	9/30/2019 6:38 AM
12	A lot of kindness and good treatment! Thank you!	9/30/2019 6:37 AM
13	Puentes met my needs. I appreciate your help!	8/12/2019 6:41 AM
14	I have had the opportunity to receive help. Rosario has always been formal and respectful in helping me with school, house, and car (accident). It all has been very well taken care of.	8/12/2019 6:40 AM
15	It's totally free! Ms. Rosario is very attentive to the services she offered.	8/12/2019 6:38 AM

Q8 What additional services, not currently provided by Puentes, would be beneficial to you or members of the community?

Answered: 5 Skipped: 20

#	RESPONSES	DATE
1	Transportation	9/30/2019 6:58 AM
2	Education for minors	9/30/2019 6:51 AM
3	Because it helped me a lot	9/30/2019 6:48 AM
4	Person to translate English	9/30/2019 6:44 AM
5	Transportation	9/30/2019 6:42 AM

Puentes Survey

Q9 Date

Answered: 25 Skipped: 0

ANSWER CHOICES		RESPONSES
Date / Time		100.00% 25

#	DATE / TIME	DATE
1	09/09/2019 09:00 AM	9/30/2019 6:59 AM
2	09/09/2019 09:00 AM	9/30/2019 6:58 AM
3	09/09/2019 09:00 AM	9/30/2019 6:57 AM
4	09/09/2019 09:00 AM	9/30/2019 6:55 AM
5	09/09/2019 09:00 AM	9/30/2019 6:55 AM
6	09/09/2019 09:00 AM	9/30/2019 6:53 AM
7	09/09/2019 09:00 AM	9/30/2019 6:51 AM
8	09/30/2019 09:00 AM	9/30/2019 6:51 AM
9	09/30/2019 09:00 AM	9/30/2019 6:50 AM
10	09/30/2019 09:00 AM	9/30/2019 6:49 AM
11	09/30/2019 09:00 AM	9/30/2019 6:48 AM
12	09/30/2019 09:00 AM	9/30/2019 6:48 AM
13	09/30/2019 09:00 AM	9/30/2019 6:46 AM
14	09/30/2019 09:00 AM	9/30/2019 6:46 AM
15	09/30/2019 09:00 AM	9/30/2019 6:45 AM
16	09/30/2019 09:00 AM	9/30/2019 6:44 AM
17	09/30/2019 09:00 AM	9/30/2019 6:44 AM
18	09/30/2019 09:00 AM	9/30/2019 6:42 AM
19	09/30/2019 09:00 AM	9/30/2019 6:40 AM
20	09/30/2019 09:00 AM	9/30/2019 6:39 AM
21	09/30/2019 09:00 AM	9/30/2019 6:38 AM
22	09/30/2019 09:00 AM	9/30/2019 6:37 AM
23	08/12/2019 09:00 AM	8/12/2019 6:41 AM
24	08/12/2019 09:00 AM	8/12/2019 6:40 AM
25	08/12/2019 09:00 AM	8/12/2019 6:38 AM

Q10 Who is the staff member that assisted you?

Answered: 25 Skipped: 0

#	RESPONSES	DATE
1	Rosario Walden	9/30/2019 6:59 AM
2	Rosario Walden	9/30/2019 6:58 AM
3	Silvia and Rosario	9/30/2019 6:57 AM
4	Rosario Walden	9/30/2019 6:55 AM
5	Rosario Walden	9/30/2019 6:55 AM
6	Silvia and Rosario	9/30/2019 6:53 AM
7	Silvia Hernandez	9/30/2019 6:51 AM
8	Silvia Hernandez	9/30/2019 6:51 AM
9	Rosario Walden	9/30/2019 6:50 AM
10	Vielka Ahrens	9/30/2019 6:49 AM
11	Vielka Ahrens	9/30/2019 6:48 AM
12	Vielka Ahrens	9/30/2019 6:48 AM
13	Vielka Ahrens	9/30/2019 6:46 AM
14	Vielka Ahrens	9/30/2019 6:46 AM
15	Vielka Ahrens	9/30/2019 6:45 AM
16	Vielka Ahrens	9/30/2019 6:44 AM
17	Vielka Ahrens	9/30/2019 6:44 AM
18	Vielka Ahrens	9/30/2019 6:42 AM
19	Vielka Ahrens	9/30/2019 6:40 AM
20	Vielka Ahrens	9/30/2019 6:39 AM
21	Vielka Ahrens	9/30/2019 6:38 AM
22	Vielka Ahrens	9/30/2019 6:37 AM
23	Rosario, Vielka, Jovany	8/12/2019 6:41 AM
24	Rosario Walden	8/12/2019 6:40 AM
25	Rosario Walden	8/12/2019 6:38 AM