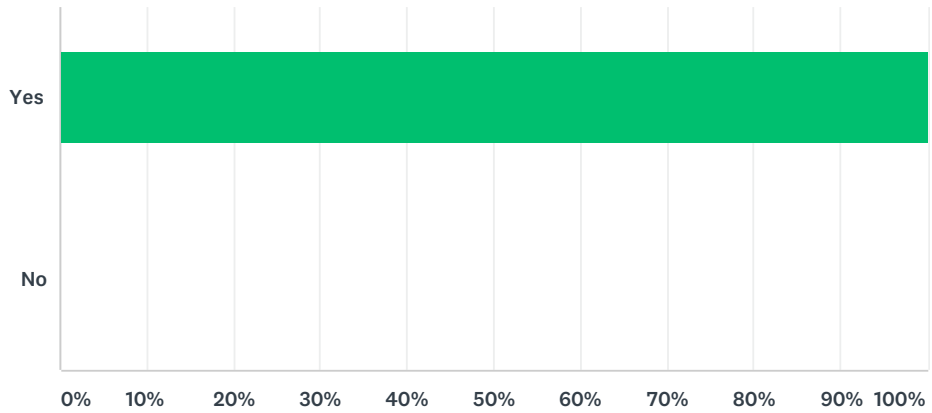


Q1 Did you receive the service you needed from Puentes to resolve the issue you had?

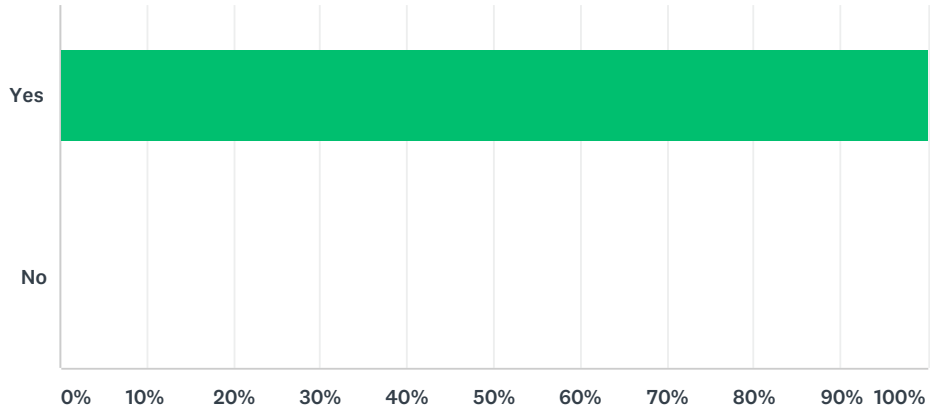
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	33
No	0.00%	0
TOTAL		33

Q2 After the service from Puentes, do you feel better able to meet your, or your family's needs?

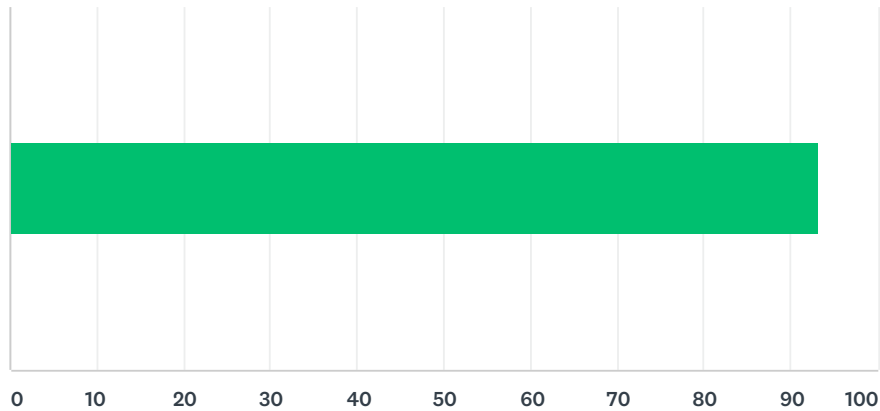
Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	33
No	0.00%	0
TOTAL		33

Q3 On a scale of 1 to 10, do you feel that your involvement with Puentes has helped you build trust in others?

Answered: 30 Skipped: 4



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	93	2,800	30
Total Respondents: 30			

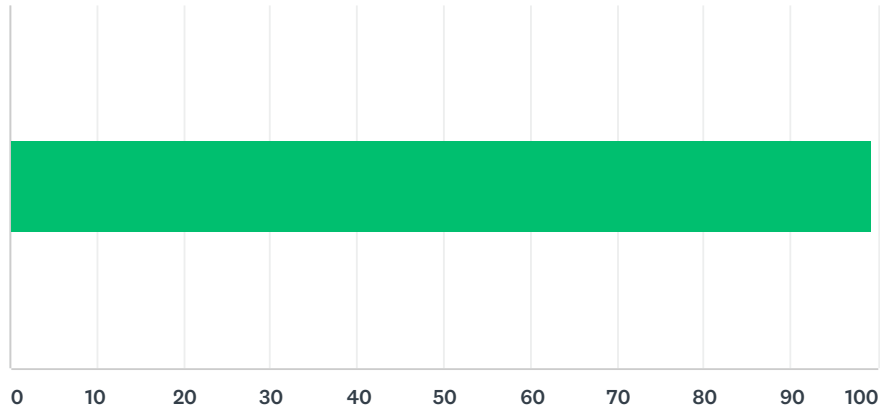
#		DATE
1	80	3/28/2019 9:22 AM
2	100	3/28/2019 9:21 AM
3	100	3/28/2019 9:21 AM
4	100	3/28/2019 9:20 AM
5	80	3/28/2019 9:19 AM
6	100	3/28/2019 9:18 AM
7	100	2/25/2019 11:57 AM
8	100	2/25/2019 11:55 AM
9	100	2/25/2019 11:54 AM
10	100	2/25/2019 11:53 AM
11	90	2/25/2019 11:50 AM
12	80	2/25/2019 11:49 AM
13	100	2/25/2019 11:46 AM
14	80	2/18/2019 3:07 PM
15	100	2/18/2019 3:06 PM
16	100	2/8/2019 11:56 AM
17	100	2/8/2019 11:55 AM
18	90	2/8/2019 11:55 AM
19	80	1/23/2019 11:06 AM
20	100	1/23/2019 11:05 AM
21	40	1/23/2019 11:03 AM

Puentes Survey

22	100	1/23/2019 11:02 AM
23	90	1/23/2019 11:01 AM
24	100	1/23/2019 10:59 AM
25	100	1/23/2019 10:58 AM
26	100	1/23/2019 10:57 AM
27	100	1/23/2019 10:55 AM
28	90	1/23/2019 10:53 AM
29	100	1/23/2019 10:50 AM
30	100	1/23/2019 10:47 AM

Q4 How likely is it that you would recommend Puentes to others?

Answered: 33 Skipped: 1



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	99	3,280	33
Total Respondents: 33			

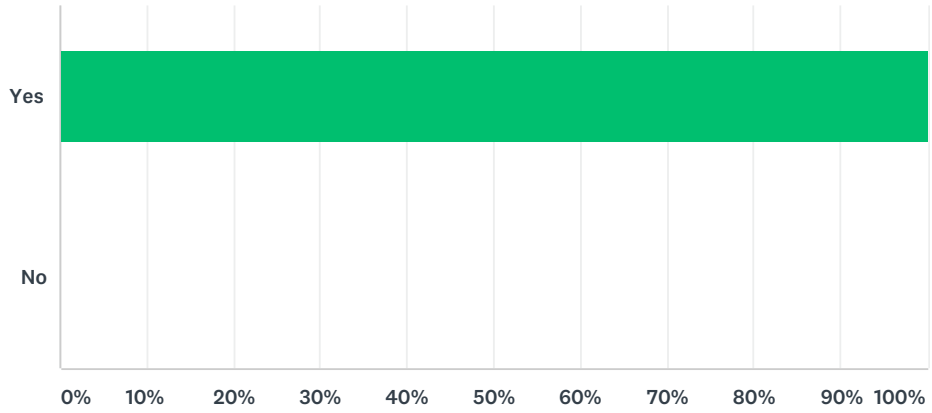
#		DATE
1	100	3/28/2019 9:22 AM
2	100	3/28/2019 9:21 AM
3	100	3/28/2019 9:21 AM
4	100	3/28/2019 9:20 AM
5	100	3/28/2019 9:19 AM
6	100	3/28/2019 9:18 AM
7	100	2/25/2019 11:57 AM
8	100	2/25/2019 11:55 AM
9	100	2/25/2019 11:54 AM
10	100	2/25/2019 11:53 AM
11	100	2/25/2019 11:50 AM
12	100	2/25/2019 11:49 AM
13	100	2/25/2019 11:46 AM
14	100	2/18/2019 3:07 PM
15	100	2/18/2019 3:06 PM
16	100	2/8/2019 11:56 AM
17	100	2/8/2019 11:55 AM
18	100	2/8/2019 11:55 AM
19	100	1/23/2019 11:15 AM
20	100	1/23/2019 11:14 AM
21	100	1/23/2019 11:09 AM
22	100	1/23/2019 11:06 AM

Puentes Survey

23	100	1/23/2019 11:05 AM
24	100	1/23/2019 11:03 AM
25	100	1/23/2019 11:02 AM
26	90	1/23/2019 11:01 AM
27	100	1/23/2019 10:59 AM
28	100	1/23/2019 10:58 AM
29	100	1/23/2019 10:57 AM
30	100	1/23/2019 10:55 AM
31	90	1/23/2019 10:53 AM
32	100	1/23/2019 10:50 AM
33	100	1/23/2019 10:47 AM

Q5 Do you feel that Puentes services are accessible?

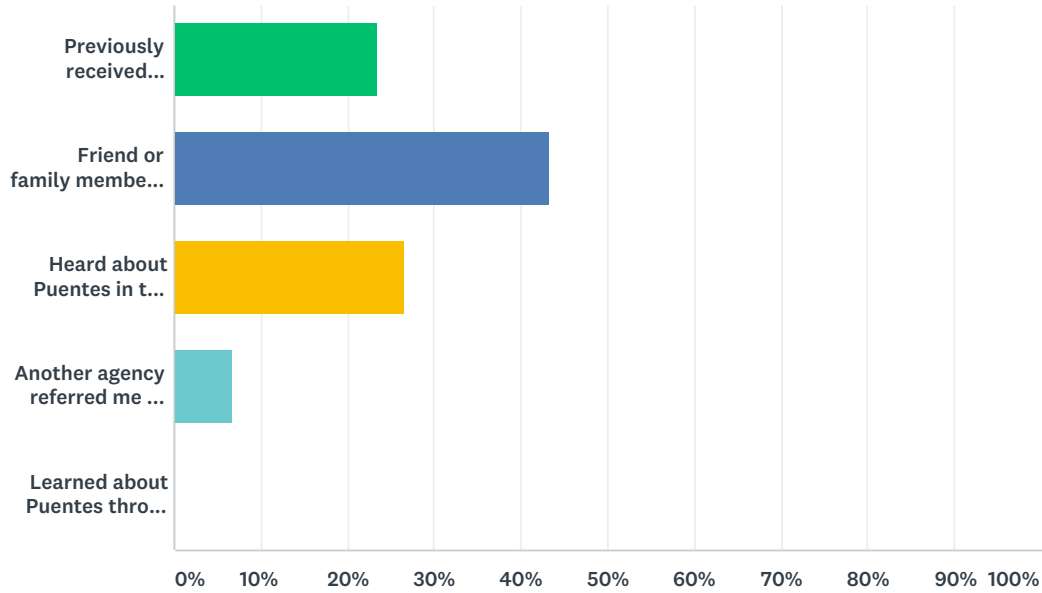
Answered: 32 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	100.00%	32
No	0.00%	0
TOTAL		32

Q6 How did you hear about Puentes?

Answered: 30 Skipped: 4



ANSWER CHOICES	RESPONSES	
Previously received services from Puentes	23.33%	7
Friend or family member recommended	43.33%	13
Heard about Puentes in the community	26.67%	8
Another agency referred me to Puentes	6.67%	2
Learned about Puentes through Social Media / Internet	0.00%	0
TOTAL		30

Q7 Please share any additional comments (what you liked best about Puentes, what we could do better, or other comments about our services).

Answered: 19 Skipped: 15

#	RESPONSES	DATE
1	They are friendly and they are very good with paper work.	3/28/2019 9:19 AM
2	All very well	3/28/2019 9:18 AM
3	The attention that interpreters provide.	2/25/2019 11:53 AM
4	Transportation	2/25/2019 11:50 AM
5	I like that we talk about important things	2/25/2019 11:49 AM
6	I feel empowered I have someone to ask for help and are always there.	2/18/2019 3:07 PM
7	People are always very friendly.	2/18/2019 3:06 PM
8	I like it the way they help us.	2/8/2019 11:56 AM
9	Need transportation	2/8/2019 11:55 AM
10	The people are very kind and attentive.	1/23/2019 11:14 AM
11	They always treat me with kindness	1/23/2019 11:09 AM
12	For now everything is well.	1/23/2019 11:06 AM
13	Everything is very good.	1/23/2019 11:05 AM
14	I like the help they provide me.	1/23/2019 11:03 AM
15	Excellent services	1/23/2019 10:58 AM
16	They are very friendly and patient.	1/23/2019 10:55 AM
17	not connected	1/23/2019 10:53 AM
18	I'm thankful with this program. Thank you	1/23/2019 10:50 AM
19	I'm thankful with this program. Thank you	1/23/2019 10:47 AM

Q8 What additional services, not currently provided by Puentes, would be beneficial to you or members of the community?

Answered: 2 Skipped: 32

#	RESPONSES	DATE
1	Transportation	2/25/2019 11:50 AM
2	Need transportation	2/8/2019 11:55 AM

Puentes Survey

Q9 Date

Answered: 34 Skipped: 0

ANSWER CHOICES		RESPONSES
Date / Time		100.00% 34
#	DATE / TIME	DATE
1	03/28/2019 09:00 AM	3/28/2019 9:22 AM
2	03/28/2019 09:00 AM	3/28/2019 9:21 AM
3	03/28/2019 09:00 AM	3/28/2019 9:21 AM
4	03/28/2019 09:00 AM	3/28/2019 9:20 AM
5	03/28/2019 09:00 AM	3/28/2019 9:19 AM
6	03/28/2019 09:00 AM	3/28/2019 9:18 AM
7	02/18/2019 07:00 PM	2/25/2019 11:57 AM
8	02/18/2019 07:00 PM	2/25/2019 11:55 AM
9	02/18/2019 07:00 PM	2/25/2019 11:54 AM
10	02/18/2019 07:00 PM	2/25/2019 11:53 AM
11	02/18/2019 07:00 PM	2/25/2019 11:50 AM
12	02/18/2019 07:00 PM	2/25/2019 11:49 AM
13	02/18/2019 07:00 PM	2/25/2019 11:46 AM
14	02/18/2019 02:00 PM	2/18/2019 3:07 PM
15	02/18/2019 02:00 PM	2/18/2019 3:06 PM
16	02/05/2019 10:00 AM	2/8/2019 11:56 AM
17	02/05/2019 10:00 AM	2/8/2019 11:55 AM
18	02/05/2019 10:00 AM	2/8/2019 11:55 AM
19	01/16/2019 09:00 AM	1/23/2019 11:17 AM
20	01/16/2019 09:00 AM	1/23/2019 11:15 AM
21	01/16/2019 09:00 AM	1/23/2019 11:14 AM
22	01/16/2019 09:00 AM	1/23/2019 11:09 AM
23	01/16/2019 09:00 AM	1/23/2019 11:06 AM
24	01/16/2019 09:00 AM	1/23/2019 11:05 AM
25	01/16/2019 09:00 AM	1/23/2019 11:03 AM
26	01/16/2019 09:00 AM	1/23/2019 11:02 AM
27	01/16/2019 09:00 AM	1/23/2019 11:01 AM
28	01/16/2019 09:00 AM	1/23/2019 10:59 AM
29	01/16/2019 09:00 AM	1/23/2019 10:58 AM
30	01/16/2019 09:00 AM	1/23/2019 10:57 AM
31	01/16/2019 09:00 AM	1/23/2019 10:55 AM
32	01/16/2019 09:00 AM	1/23/2019 10:53 AM
33	01/15/2019 03:30 PM	1/23/2019 10:50 AM

Q10 Who is the staff member that assisted you?

Answered: 34 Skipped: 0

#	RESPONSES	DATE
1	Vielka Ahrens	3/28/2019 9:22 AM
2	Vielka Ahrens	3/28/2019 9:21 AM
3	Vielka Ahrens	3/28/2019 9:21 AM
4	Vielka Ahrens	3/28/2019 9:20 AM
5	Vielka Ahrens	3/28/2019 9:19 AM
6	Vielka Ahrens	3/28/2019 9:18 AM
7	Rosario	2/25/2019 11:57 AM
8	Rosario	2/25/2019 11:55 AM
9	Rosario	2/25/2019 11:54 AM
10	Rosario	2/25/2019 11:53 AM
11	Rosario	2/25/2019 11:50 AM
12	Rosario	2/25/2019 11:49 AM
13	Rosario	2/25/2019 11:46 AM
14	Silvia Hernandez	2/18/2019 3:07 PM
15	Silvia Hernandez	2/18/2019 3:06 PM
16	Silvia and Rosario	2/8/2019 11:56 AM
17	Rosario	2/8/2019 11:55 AM
18	Rosario	2/8/2019 11:55 AM
19	Vielka Ahrens	1/23/2019 11:17 AM
20	Vielka Ahrens	1/23/2019 11:15 AM
21	Vielka Ahrens	1/23/2019 11:14 AM
22	Vielka Ahrens	1/23/2019 11:09 AM
23	Vielka Ahrens	1/23/2019 11:06 AM
24	Vielka Ahrens	1/23/2019 11:05 AM
25	Vielka Ahrens	1/23/2019 11:03 AM
26	Vielka Ahrens	1/23/2019 11:02 AM
27	Vielka Ahrens	1/23/2019 11:01 AM
28	Vielka Ahrens	1/23/2019 10:59 AM
29	Vielka Ahrens	1/23/2019 10:58 AM
30	Vielka Ahrens	1/23/2019 10:57 AM
31	Vielka Ahrens	1/23/2019 10:55 AM
32	Vielka Ahrens	1/23/2019 10:53 AM
33	Rosario	1/23/2019 10:50 AM
34	Rosario	1/23/2019 10:47 AM