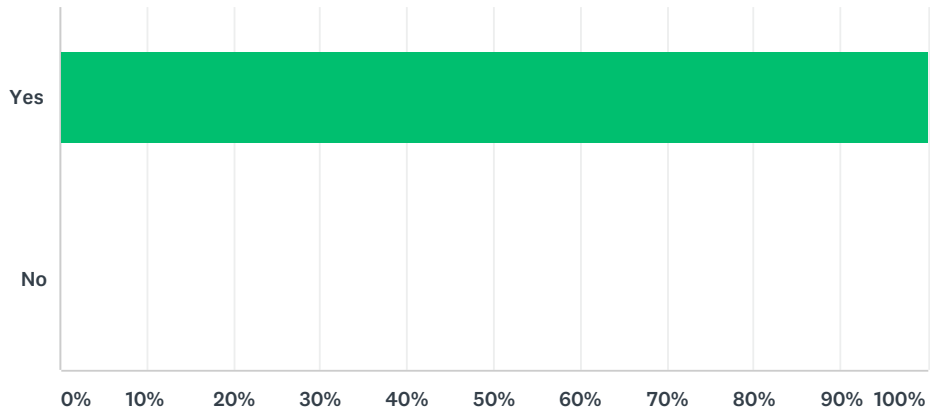


Q1 Did you receive the service you needed from Puentes to resolve the issue you had?

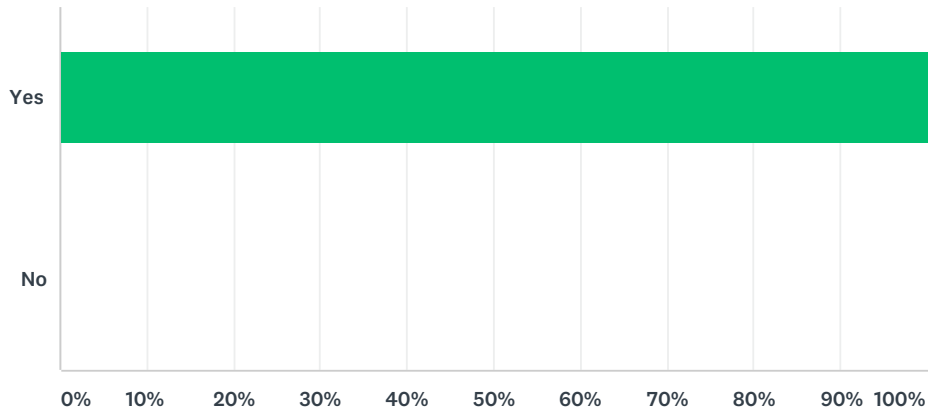
Answered: 23 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	23
No	0.00%	0
TOTAL		23

Q2 After the service from Puentes, do you feel better able to meet your, or your family's needs?

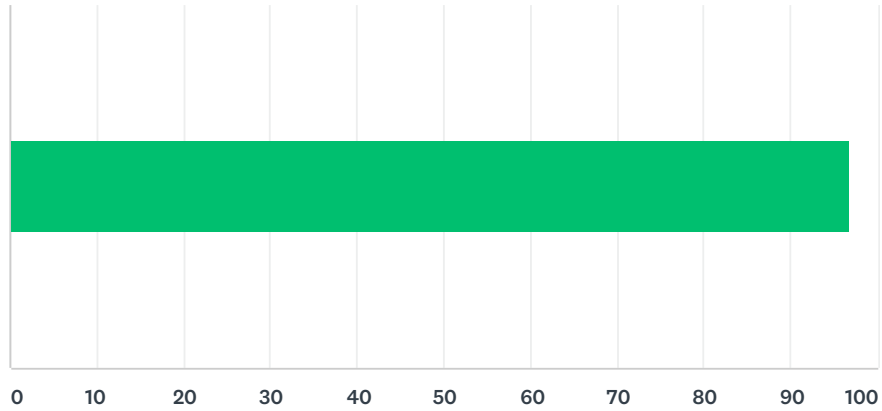
Answered: 23 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	23
No	0.00%	0
TOTAL		23

Q3 On a scale of 1 to 10, do you feel that your involvement with Puentes has helped you build trust in others?

Answered: 23 Skipped: 1



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	97	2,230	23
Total Respondents: 23			

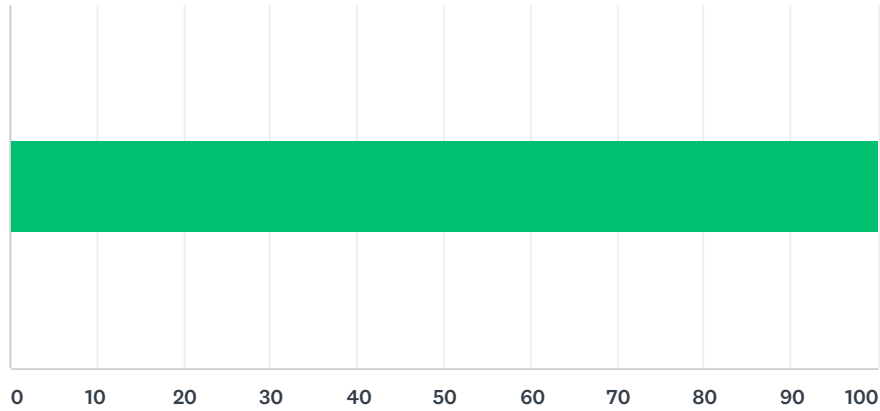
#		DATE
1	100	6/27/2019 4:11 PM
2	100	6/27/2019 4:10 PM
3	100	6/27/2019 4:09 PM
4	100	6/27/2019 4:08 PM
5	100	6/24/2019 4:58 PM
6	80	6/24/2019 4:57 PM
7	100	6/24/2019 4:56 PM
8	100	6/24/2019 4:55 PM
9	100	6/24/2019 4:54 PM
10	100	6/24/2019 4:53 PM
11	100	6/24/2019 4:52 PM
12	100	6/24/2019 4:51 PM
13	100	6/24/2019 4:50 PM
14	80	6/24/2019 4:48 PM
15	100	6/24/2019 4:47 PM
16	90	6/24/2019 4:46 PM
17	100	6/24/2019 4:45 PM
18	100	6/24/2019 4:44 PM
19	100	5/21/2019 1:43 PM
20	100	5/21/2019 1:42 PM
21	100	5/21/2019 1:42 PM

Puentes Survey

22	80	5/21/2019 1:41 PM
23	100	5/21/2019 1:40 PM

Q4 How likely is it that you would recommend Puentes to others?

Answered: 24 Skipped: 0



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	100	2,400	24
Total Respondents: 24			

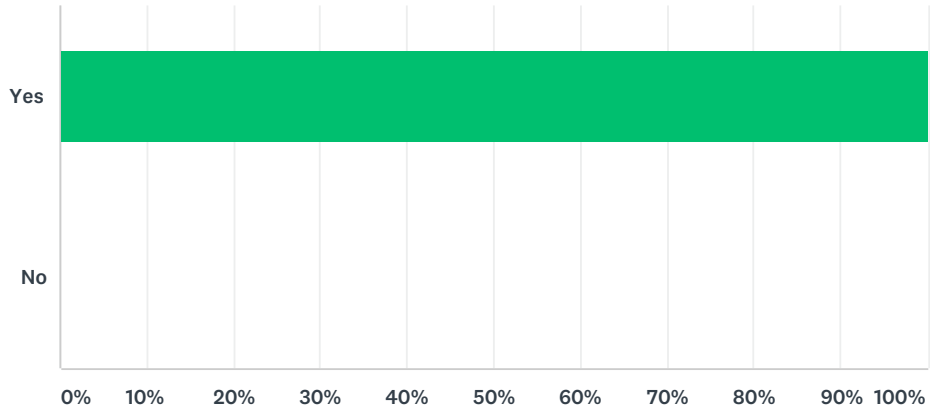
#		DATE
1	100	6/27/2019 4:11 PM
2	100	6/27/2019 4:10 PM
3	100	6/27/2019 4:09 PM
4	100	6/27/2019 4:08 PM
5	100	6/24/2019 4:58 PM
6	100	6/24/2019 4:57 PM
7	100	6/24/2019 4:56 PM
8	100	6/24/2019 4:55 PM
9	100	6/24/2019 4:54 PM
10	100	6/24/2019 4:53 PM
11	100	6/24/2019 4:52 PM
12	100	6/24/2019 4:52 PM
13	100	6/24/2019 4:51 PM
14	100	6/24/2019 4:50 PM
15	100	6/24/2019 4:48 PM
16	100	6/24/2019 4:47 PM
17	100	6/24/2019 4:46 PM
18	100	6/24/2019 4:45 PM
19	100	6/24/2019 4:44 PM
20	100	5/21/2019 1:43 PM
21	100	5/21/2019 1:42 PM
22	100	5/21/2019 1:42 PM

Puentes Survey

23	100	5/21/2019 1:41 PM
24	100	5/21/2019 1:40 PM

Q5 Do you feel that Puentes services are accessible?

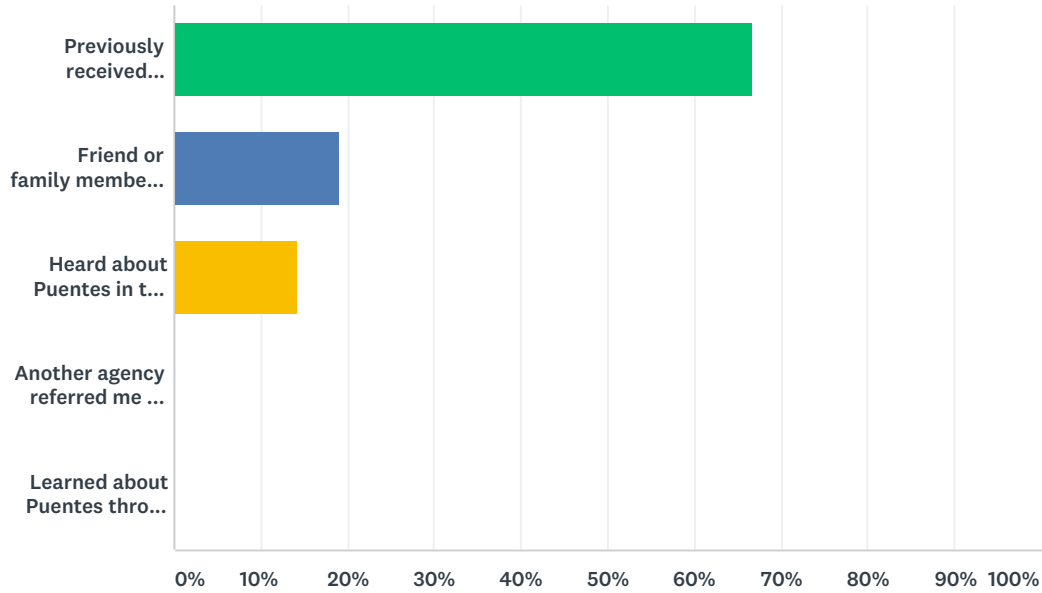
Answered: 23 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	23
No	0.00%	0
TOTAL		23

Q6 How did you hear about Puentes?

Answered: 21 Skipped: 3



ANSWER CHOICES	RESPONSES	
Previously received services from Puentes	66.67%	14
Friend or family member recommended	19.05%	4
Heard about Puentes in the community	14.29%	3
Another agency referred me to Puentes	0.00%	0
Learned about Puentes through Social Media / Internet	0.00%	0
TOTAL		21

Q7 Please share any additional comments (what you liked best about Puentes, what we could do better, or other comments about our services).

Answered: 12 Skipped: 12

#	RESPONSES	DATE
1	Are very accessible and friendly	6/27/2019 4:11 PM
2	Transportation	6/27/2019 4:10 PM
3	I like the services are easily accessible	6/27/2019 4:09 PM
4	Excellent, Without you we couldn't do anything	6/24/2019 4:58 PM
5	I liked that they helped me interpret and give me more help	6/24/2019 4:57 PM
6	That with them changing staff the service is still just as well.	6/24/2019 4:54 PM
7	They are very kind people.	6/24/2019 4:45 PM
8	I like the service of people.	6/24/2019 4:44 PM
9	Excellent services	5/21/2019 1:43 PM
10	Good service	5/21/2019 1:42 PM
11	The staff is very friendly and efficient.	5/21/2019 1:42 PM
12	I like it because it is a person to person relationship and they make you feel like a friend.	5/21/2019 1:41 PM

Q8 What additional services, not currently provided by Puentes, would be beneficial to you or members of the community?

Answered: 4 Skipped: 20

#	RESPONSES	DATE
1	Transportation	6/27/2019 4:10 PM
2	Nothing	6/24/2019 4:44 PM
3	Transportation	5/21/2019 1:43 PM
4	Transportation	5/21/2019 1:42 PM

Puentes Survey

Q9 Date

Answered: 24 Skipped: 0

ANSWER CHOICES		RESPONSES
Date / Time		100.00% 24

#	DATE / TIME	DATE
1	06/27/2019 03:00 PM	6/27/2019 4:11 PM
2	06/27/2019 03:00 PM	6/27/2019 4:10 PM
3	06/27/2019 03:00 PM	6/27/2019 4:09 PM
4	06/27/2019 03:00 PM	6/27/2019 4:08 PM
5	06/24/2019 04:00 PM	6/24/2019 4:58 PM
6	06/24/2019 04:00 PM	6/24/2019 4:57 PM
7	06/24/2019 04:00 PM	6/24/2019 4:56 PM
8	06/24/2019 04:00 PM	6/24/2019 4:55 PM
9	06/24/2019 04:00 PM	6/24/2019 4:54 PM
10	06/24/2019 04:00 PM	6/24/2019 4:53 PM
11	06/24/2019 04:00 PM	6/24/2019 4:52 PM
12	06/24/2019 04:00 PM	6/24/2019 4:52 PM
13	06/24/2019 04:00 PM	6/24/2019 4:51 PM
14	06/24/2019 04:00 PM	6/24/2019 4:50 PM
15	06/24/2019 04:00 PM	6/24/2019 4:48 PM
16	06/24/2019 04:00 PM	6/24/2019 4:47 PM
17	06/24/2019 04:00 PM	6/24/2019 4:46 PM
18	06/24/2019 04:00 PM	6/24/2019 4:45 PM
19	06/24/2019 04:00 PM	6/24/2019 4:44 PM
20	05/21/2019 12:00 PM	5/21/2019 1:43 PM
21	05/21/2019 12:00 PM	5/21/2019 1:42 PM
22	05/21/2019 12:00 PM	5/21/2019 1:42 PM
23	05/21/2019 12:00 PM	5/21/2019 1:41 PM
24	05/21/2019 12:00 PM	5/21/2019 1:40 PM

Q10 Who is the staff member that assisted you?

Answered: 24 Skipped: 0

#	RESPONSES	DATE
1	Rosario Walden	6/27/2019 4:11 PM
2	Rosario Walden	6/27/2019 4:10 PM
3	Rosario Walden	6/27/2019 4:09 PM
4	Silvia Hernandez	6/27/2019 4:08 PM
5	Vielka Ahrens	6/24/2019 4:58 PM
6	Vielka Ahrens	6/24/2019 4:57 PM
7	Vielka Ahrens	6/24/2019 4:56 PM
8	Vielka Ahrens	6/24/2019 4:55 PM
9	Vielka Ahrens	6/24/2019 4:54 PM
10	Vielka Ahrens	6/24/2019 4:53 PM
11	Vielka Ahrens	6/24/2019 4:52 PM
12	Vielka Ahrens	6/24/2019 4:52 PM
13	Vielka Ahrens	6/24/2019 4:51 PM
14	Vielka Ahrens	6/24/2019 4:50 PM
15	Vielka Ahrens	6/24/2019 4:48 PM
16	Vielka Ahrens	6/24/2019 4:47 PM
17	Vielka Ahrens	6/24/2019 4:46 PM
18	Vielka Ahrens	6/24/2019 4:45 PM
19	Rosario Walden	6/24/2019 4:44 PM
20	Rosario Walden	5/21/2019 1:43 PM
21	Rosario Walden	5/21/2019 1:42 PM
22	Rosario Walden	5/21/2019 1:42 PM
23	Rosario Walden	5/21/2019 1:41 PM
24	Rosario Walden	5/21/2019 1:40 PM